

# AGED CARE CONFERENCE 2023

28th August - 1st September

## BALI

The Future of Aged Care  
Meeting in Paradise



# Welcome

## CRAIG A HOOPER

### Founder of Nampart Healthcare

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Join us for an unforgettable experience of learning, networking and relaxing in the beautiful surroundings of Bali from 28 August until 01 September 2023 at The Trans Resort, Seminyak, Bali.

This conference is for anyone who wants to stay up-to-date with the latest approach and best practices in the aged care industry. Its interactive sessions will challenge you, and provide insights to strengthen your professional practice.

I am also pleased to announce that the conference will also be hosting a series of business development workshops to explore business opportunities and valuable partnerships in Bali.

Please join us for this professional development event.



The conference will expose you to different perspectives and techniques that will develop your skill and knowledge. You can build lasting professional relationships that can provide support, new ideas, and possible collaborations.

The conference is for anyone working in aged care, from management to career.

**Plus, the conference offers 20 CPD hours!**

## Why Seminyak, Bali?

Seminyak is a popular tourist destination in Bali, Indonesia, known for its beautiful beaches, vibrant nightlife, and rich cultural heritage.

The conference timetable is designed so you are not sitting in a conference room day after day. Rather, the sessions are designed with a combination of morning and afternoon sessions, so participants are able to maximise their time exploring the beauty and excitement of Bali, while attending an industry-focused conference.

# About Us



Nampart Pty Ltd is a unique international healthcare management consultancy, focused on South-East Asia. The business originated in 2008 and has since grown from a part-time interest to a company with consultants in four countries, assisting to deliver more than over 150 healthcare projects.



## Strategy

Facilitate an international conference to promote innovative aged care solutions, featuring keynote speakers, networking sessions, culturally unique perspectives and site visits to local facilities



## Goals

1. Share knowledge, innovation and best practices.
2. Address challenges and opportunities.
3. Raising awareness about aged care policies & management.
4. Improving the quality of aged care services.



## Benefits

1. Aged care conference over five days
2. Site visit to an Indonesian healthcare facility.
3. 20 CPD hours in the beauty of Bali.
4. Tax deductible.

# Meet Our Speakers

Our speakers are domestic and international experts from across the aged care industry, including thought leaders and innovators.

Their background and experience extend from bedside care to national and international engagements.



## Dr Rodney Jilek

Managing Director Community Home Australia / Advisor / Aged Care Advocate

Rodney is an international Aged Care specialist who has over 30 years experience in aged care service operations, facility management, regulatory compliance and accreditation. He presents a powerful and controversial perspective of aged care, often challenging contemporary approach to care and facility management.



## Bernadette Glass

Director, Bernadette Glass & Associates / Registered Nurse / Experienced consultant

Bernadette Glass has worked in the human services arena for 40 years – in the health, family, youth and housing support sectors and more recently in the aged care industry. A talented clinician, Bernadette specialises in person-centred approach to care, supported through a Strength Based Practice.



## Nicole Smith

Gerontologist / Registered Nurse / Aged Care Advisor / Board Member / Entrepreneur

Nicole Smith is a Registered Nurse and Gerontology Consultant with over 22 years in the health industry and aged care management. Nicole is committed to making a positive difference within the aged care sector and is the founder of Community Café Health & Wellness, which hosts free intergenerational cafes for people with dementia and their families in ACT.

# Meet Our Speakers

At this conference, they will share new research, strategies, and techniques that can help progress your work and career, as they explore topics like innovative leadership, clinical care, and the future of aged care.



## Steve Zanon

**Director: Proactive Ageing / International Consultant / Health Transformation Integration**

Steve Zanon has worked in a variety of industries over his 35 year career as an international consultant and senior project manager. Steve provides management consultancy services to help frame, assist & unite the early adopters across the care economy in establishing new alliances focused on the co-design of more personalised models of care.



## Aaron Richardson

**National Manager / Clinical Leader / Remote Health / Registered Nurse**

Aaron Richardson has more than 18 years of healthcare experience including 10 years managing decentralised healthcare services. He has worked extensively throughout the Covid -19 pandemic within the Aged Care and Disability industries, utilised as a national resource and recognized as a Subject Matter Expert within this field. Aaron's background in primary healthcare, aged care, and Indigenous health.



## Bu Trisna (Dewi Trisnawati)

**Managing Director: Hoviclub Bali**

Bu Trisna is the Managing Director of HoviClub Bali, a program from HoviCare Finland. The innovative program provides a place where elderly participants can take part in endless tailored events that are exciting, challenging and enjoyable. Our daily program covers all the needed elements for well-being. Bu Trisna will provide a deep dive into the HoviClub approach.

# Meet Our Speakers

At this conference, they will share new research, strategies, and techniques that can help progress your work and career, as they explore topics like innovative leadership, clinical care, and the future of aged care.



## Claire Brennan

Facility Manager / Aged Care Management Expert / National Director / Cultural Change

Claire Brennan is a Facility Manager who has worked in the aged care sector for over 20 years in a variety of senior positions. An operational and change management expert, Claire will share her story of accreditation, compliance notices and organisational communication. She will provide her successful approach to engagement with regulatory bodies and meeting the aged care standards. A journey that can be a lesson for anyone working in the aged care sector.



## Craig Hooper

Director: Nampart Consulting/ Health and Aging Management Advisor

Craig is a healthcare management consultant with more than 30 years of health and consulting experience delivering organisational, operational and clinical outcomes. Dedicated to strengthening clinicians, organisations and systems, Craig has worked in a range of aged and health care organisations, developing operational improvement, gap analyses, quality improvement processes, compliance strategies and implementing change.



## Rachel Rushe

Clinical Manager / Registered Nurse / Business Manager

Rachel Rushe is an experienced Clinical Manager working in Australia initially as Registered Nurse, she was quickly elevated to Regional Clinical Coordinator in the Aged Care Sector and later promoted to NSW Clinical Manager. Originally from Dublin, Rachel has experienced the difficulties of arriving in Australia alone, having since established an organisation assisting nurses to acclimatise to the Australian culture through social and professional connections.

# Conference Venue & Site Visits



## The Trans Resort

Situated in the middle of Seminyak's lively and stylish area, The Trans is a world-class resort with distinctive Indonesian hospitality and services. It is strategically near Seminyak eat street, designer boutiques and shopping centre.



## Kasih Ibu Hospital Aged Care

Kasih Ibu Hospital is a 70-bed private hospital in the Tabanan Regency and is about 20 km north-west of The Trans Resort. The facility specialises in residential aged care.



## Panti Sosial, Tabanan Regency

Located in the nearby Tabanan Regency, this facility has been designed for elderly people with social welfare problems to provide care with the vision to sustain their role and engagement with their community.



## STIKES Bali- School of Nursing

STIKES Bali (Institute of Health Sciences Bali) was developed from a vocational school of nursing to one offering Diploma and Bachelor degrees for over 2000 students.

Site visit venues are subject to change.

# Event Highlights

At this conference, we will share new research, strategies, and techniques that can help progress your work and career, as we explore topics like innovative leadership, clinical care, and the future of aged care.



## Professional Development

The conferences provides the opportunity for professional growth and development, with sessions and site visits designed to enhance and challenge your knowledge in the contemporary delivery of all aspects of aged care services.



## Business Development

The conference will be hosting a series of business development workshops to explore business opportunities and valuable partnerships in Bali.



## Networking

There are a number of network activities at the 2023 Aged Care Conference, providing opportunities to connect with others in the industry, exchange knowledge, & build relationships.



## e-Learning

The conference will include two hours of e-Learning activities that can be completed at the time of the attendees' choosing.

## Site Visits

A feature of the conference will be the opportunity to visit an Indonesian aged care or healthcare facility.

You can select one of four different facilities to visit. At the facilities, you will learn about the services offered by the facility, gain an understanding of the unique challenges they face and hear about how cultural considerations are a part of their organisation.

Places are limited for each site visit, so register early to secure your spot.





# Event Highlights

The conference timetable is designed so you are not sitting in a conference room day after day. Rather, the sessions are designed with a combination of morning and afternoon sessions so participants are able to maximise their days exploring the beauty and excitement of Bali.



## Interactive

Every presentation is a blended approach of part- presentation and part- activity. This engaging approach is to provide participants with an engaging experience to enhance critical thinking, collaboration and innovation about the topic.



## Live Streaming

To provide additional flexibility to the conference format, presentations will be live-streamed on YouTube, with the link provided shortly before the session commences.

### Some of our international events

Site Tour Kasih Ibu Private Hospital (Bali, Indonesia)

Management and Planning of healthcare services for Mass Gathering events (Kuala Lumpur, Malaysia)

Operational Management of prehospital care services (Kuala Lumpur, Malaysia)

International Healthcare Innovation symposium (Bali, Indonesia).

Facilitated tour of Indonesian HIV Clinic (Bali, Indonesia)



# Conference Timeline

## Day 1

### Monday 28th August 2023

Welcome Event: Evening Drinks and canapes  
Trans Resort Lobby  
7pm to 9pm

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## Day 2

### Tuesday 29th August 2023 08.30am - 12.00 noon

0830 - 0930 Dr Rodney Jilek. The Community Homes Model  
0930 - 1015 Craig Hooper: What is your facility's point of difference?  
1015 - 1045 Tea Break  
1045 - 1130 Steve Zanon: The Next Generation of Aged Care Services.  
1130 - 1200 Panel Discussion

1300 - 1700 Professional Development: Site Visit to HoviCare Aged Care Facility \*  
1300 - 1500 Business Development Workshop: Opportunities in Indonesia / ASEAN region

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## Day 3

### Wednesday 30th August 2023

0845 - 1215 Professional Development: Site Visit to Kasih Ibu Private Hospital \*  
1000 - 1200 Business Development Workshop: Fruitful Partnerships: Consortium Synergies  
1330 - 1430 Bernadette Glass: Strength-Based Approach in Aged Care  
1430 - 1515 Claire Brennan: Overcoming "Failure to Comply"  
1515 - 1545 Tea Break  
1545 - 1630 Rachel Rushe: Challenges with nursing in a foreign country.  
1630 - 1700 Craig Hooper: Differences in Indonesian and Australian Nursing Registration

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## Day 4

### Thursday 31st August 2023. 0830- 12.00

0830 - 0930 Nicole Smith. Effective Dementia management  
0930 - 1015 Steve Zanon: Staff Skills Development and Evolving Workforce Model  
1015 - 1045 Tea Break  
1045 - 1130 Craig Hooper: Managing the Managers  
1130 - 1200 Panel Discussion

1300 - 1700 Professional Development: Site Visit to STIKES School of Nursing \*  
1300 - 1500 Business Development Workshop: Collaboration and Service Design for Bali

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## Day 5

### Friday 1st September 2023

0845 - 1215 Professional Development: Site Visit to Panti Sosial, Tabanan Regency \*  
1000 - 1200 Business Development Workshop: Agreeing a Roadmap Forward & Next Steps  
1330 - 1430 Aaron Richardson: Effective Infection Control Management  
1430 - 1515 Panel Discussion: Overcoming staff shortage in Aged Care  
1515 - 1545 Tea Break  
1545 - 1630 Dewi Trisnawati: HoviClub's "Own your life" approach to elder care.  
1630 - 1700 Panel Discussion

Optional: 9pm till late (Closing Party)

\* Site visits are limited to a maximum of 15 people per location.  
Note: Agenda is subject to change

# Five reasons to attend

Whether you are a seasoned expert or just starting out in your career, this conference provides a unique platform to connect with like-minded professionals and learn from experts in the aged care industry. Here are five reasons why you should attend the 2023 Aged Care Conference in Bali.



## Aged Care Conference

The conference provides the opportunity to hear from, and engage with, highly experienced and innovative experts from a cross-section of the aged care industry.



## Site visits to local facilities

This is a unique chance to visit an Indonesian healthcare service to inspire alternative perspectives and gain an understanding of how healthcare services are provided in this region.



## 20 CPD hours

A 'Certificate of Attendance' will be provided to attendees, showing 20 CPD hours, delivered through a combination of presentations, activities, site visits and e-learning \*



## Tax Deductibility

All expenses directly relating to the conference are tax deductible, including conference fees, accommodation, travel costs (inc. flights) as well as all food and drink. ^



## Beauty of Bali

With beautiful beaches, rich cultural heritage, stunning natural scenery and delicious food, Bali is truly a wonderfully unique and diverse destination.

\* For AHPRA professionals, please review your CPD requirements to ensure alignment and CPD calculation.

^ Australian tax payers. Depending on how long you stay in Bali. If you are travelling only for the conference, then all expenses are 100% tax deductible, including the night before the conference start and the night after the conference ends. If you stay longer, this may impact the amount you can claim. You should speak to your tax professional for advice.



# Registration

Registration includes the conference, welcome event, catered tea breaks, e-learnings, networking opportunities and a visit to an Indonesian healthcare facility (you have the choice of four to select from!) and more.



## Early Registration

Early registration is at a discounted rate \$100 lower than General Registration but with all the inclusions! This discounted rate is limited to 40 registrations, so the earlier you book, the more chance of the discount.



## General Registration

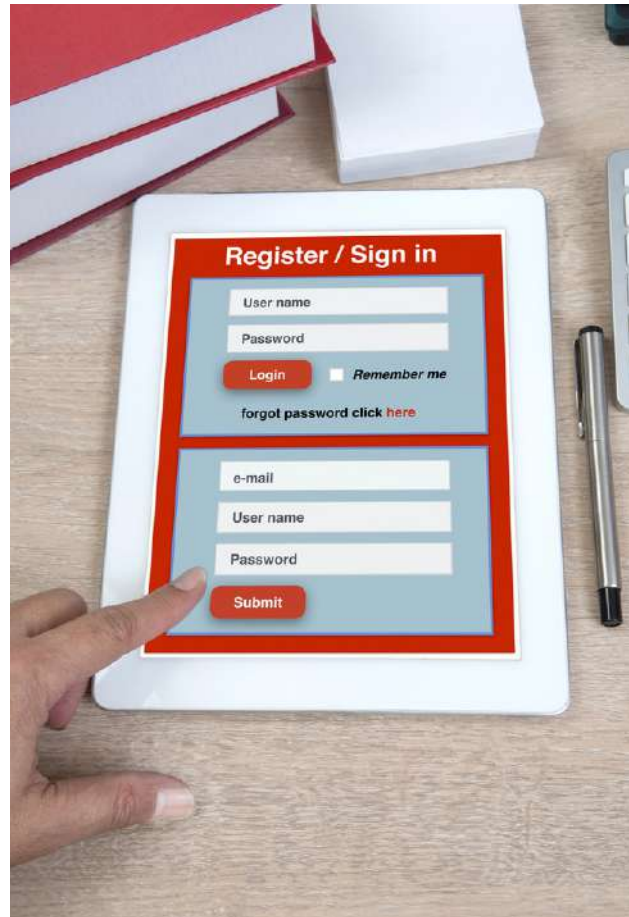
General registration includes access to all the conference sessions, attendance at the catered welcome event, e-learnings, catered tea-breaks, and a visit to an Indonesian healthcare facility and more.



## Where to register

You can register for the conference by visiting <https://baliagedcare2023.eventbrite.com.au>

You can read more information and register for the conference at [www.nampart.com](http://www.nampart.com)



# Eventbrite